

**JOINT SUPPLEMENTAL REPLY
DECLARATION OF
TERRI MCMILLON, JOHN SIVORI,
AND SHERRY LICHTENBERG**

EXHIBIT 14

May 10, 2000

VIA FAX AND US MAIL

Mr. Jeff Ulm

Vice President, MCI Worldcom Account Team

SBC Corporation

2000 Ameritech Center Dr., Room 2G94

Hoffman Estates, Illinois 60196

Dear Jeff,

Information provided in a May 3rd letter to the Texas PUC by Dave Lopez of SBC appears to conflict with or provide additional information than that previously provided to MCI WorldCom by our SBC account team regarding LIDB and other order processing problems.

The many SBC LIDB discrepancies and delays that have surfaced in the early weeks of our UNE-P service launch in Texas are of great concern and will have a detrimental effect on our ability to compete if not promptly understood and corrected. Therefore, it is important to immediately obtain a full understanding of the current situation regarding SBC LIDB, including answers to the list of questions I have attached. Due to the urgency of this situation, please provide written answers within 48 hours of your receipt of this letter.

In addition to the written response, we are immediately available for any discussion with SBC that will help uncover the underlying causes of these LIDB discrepancies and review the plans you have to correct them. In this vein, during Change Management forums SBC has promised to provide a walk-through of the LIDB order flow process. If this would help in our discussions I would encourage you to schedule this walk through right away.

Sincerely,

Cc: Michael Beach
Attachment

ATTACHMENT

MCI WorldCom has a number of questions concerning information provided to us and to the PUC by SWBT concerning the LIDB process, particularly in comparison to LIDB information SWBT previously provided in Accessible Letters and correspondence. In light of the many PIC-related discrepancies in LIDB, and SWBT's recent statements suggesting a limited impact from these errors, it is important to our residential service launch in Texas that SWBT immediately clarify this information.

- 1) Marilyn Williams' e-mail of May 3 to Carl Benson states that the LIDB errors MCI WorldCom has experienced were caused by SWBT's "delay in typing the Toll File Guide orders which is what generates LIDB. The 'C' order was provisioned correctly which is where the PIC change is made. The PIC was correct, however, when looking in toolbar/LVAS the 'N' order that updates LIDB was delayed being typed so it did not show the updated information."

However, SWBT states in its May 5th "Post-Hearing Reply Brief" to the PUC (and its May 3 letter to the PUC) that the delay is caused by "work of service representatives in SWBT's LSC that created incomplete Toll File guide orders."

These statements raise a number of questions:

- a) Is the problem that there are delays in typing the Toll guide orders, mistakes in typing the orders, or both?
- b) Are delays in posting the N order causing incorrect PIC information in LIDB as well as "ownership conflicts" and "records not found"? How would a delay in posting of the N order result in an incorrect PIC for some MCI WorldCom customers (e.g., some records show AT&T as the PIC when it should be MCI WorldCom)? Is the cause of these PIC discrepancies typing errors that are then put into the LIDB records? Why are there incorrect PIC codes in LIDB on such a high percentage of MCI WorldCom's orders?
- c) It is not clear from your prior responses exactly what the Toll File Guide is and how it is used. Please describe the Toll File Guide in more detail and explain all of its uses.

For example, do SWBT reps. look in the guide to determine what PIC code to enter into LIDB? Do any of the errors MCI WorldCom is experiencing result from inaccurate information in the Guide? Is the Guide used for anything other than LIDB updates, i.e. is it used to update PIC information in the switch?

- d) What causes delays in posting the Toll File Guide? Is there anything other than LIDB updates that is triggered by posting of the N order? What are all the consequences of delays in posting of the N order (in addition to delays in updating LIDB)? If there is a delay in posting the Toll File Guide, what steps or actions cause the delay to end? What ensures that the N order will post eventually?
- e) What does SWBT mean by saying in Marilyn William's May 3 e-mail that "the 'C' order was provisioned correctly which is where the PIC change is made." Does the C

order change the PIC in LIDB, in the switch, or in both? How does SWBT know that the C order was posted correctly?

- 2) MCI WorldCom is experiencing a high percentage of LIDB problems which SWBT attributes to delays caused by manual entry. Why is any typing needed on basic UNE-P orders that are supposed to flow through SWBT systems without manual intervention (MOG-eligible orders)?

a) How many of MCI WorldCom's UNE-P orders (expressed in number of orders and in percent of total MCI WorldCom UNE-P orders processed) in April and May 2000 were handled manually at some point by SWBT? What were the reasons for the manual handling of these orders?

b) Are SWBT's three service orders designed to post at different times? What is the sequence in which they are supposed to post for UNE-P orders? Is the Service Order Completion (SOC) triggered by the C order or the D order? If the C order posts before the D order, won't the customer be double billed? If the D order posts before the C order, won't the customer lose dial tone?

- 3) In the May 3 e-mail, SWBT states that "If there is a case where the order does not mog and falls out for manual intervention, it means that all orders (N, C and D) fall out. The LIDB is generated from the Toll File Guide, "N" order. These orders are all interrelated, therefore, if there is a problem with one this would require manual intervention even for the LIDB order. On the other hand, if the orders mog, no manual intervention would be required."

a) Are the Toll File Guide and the "N" order the same thing?

b) Are LIDB updates operating smoothly for orders that do flow through, (MOG)?

c) Is the need for typing caused by orders that fall out in MOG (as opposed to in SORD)?

- 4) SWBT states in its May 5 PUC filing that LIDB's PIC fields "were created for future use by entities that query and can receive Originating Line Number Screening (OLNS) information." Please explain what future use of OLNS, and what entities, SWBT is referring to.

- 5) Please explain all current uses of PIC information in LIDB.

a) For example, SWBT's Accessible Letter CLEC99-174 (Nov. 22, 1999) states that PIC in LIDB is used for "secondary IXC selection on 0- calls." Please explain what you mean by secondary IXC selection on 0-calls and how an incorrect PIC information in LIDB would impact such calls.

b) In response to a question whether it is necessary for CLECs to update LIDB for PIC changes, SWBT's Accessible Letter CLEC99-176 (Dec. 30, 1999) states at page 50 that "the accuracy of the PIC has potential financial impact on the

Interexchange Carrier providing the service.” Please explain what potential financial impact SWBT was referring to.

- 6) SWBT stated in the May 5 PUC filing that customers’ PICs are updated in the switch when an order completes, and that LIDB has nothing to do with this process. If so, why is it that the current process for submitting PIC change requests is to submit them through LVAS (until LIDB II is implemented)? How is a process designed for LIDB updates used to update PIC information in the switch? Once LIDB II is implemented, how will this new process affect the processing of PIC change requests?
- 7) If the PIC information in LIDB is not currently used at all, why do CLECs need to submit the information needed to change this information in LIDB? Why is SWBT expending resources to update the PIC information in LIDB?
- 8) In November 1999, WorldCom specifically asked whether PIC changes for LIDB are optional or required. In an e-mail response on Nov. 18, 1999 from Karen Moore of SWBT to Joanne Russell and Roseann Kendall of WorldCom, SWBT stated that “PIC changes are required updates in order to maintain the integrity of the LIDB database.” Please explain why these updates are required and what impact there would be on customers, CLECs and IXC’s if the updates were not made.
- 9) SWBT states in its May 5 PUC filing that “the critical information in LIDB (i.e. OCN and collect and third-number billed call validation information) are updated when the order completes (before posting) and the PIC.” Is this information updated before posting of any of the three types (N, C & D) of service orders? What triggers this information to be updated? How does SWBT know this information is being updated correctly in a timely fashion? Is there a way for CLECs to check this?
- 10) In its May 5 PUC filing, SWBT states that Calling Name information and zip code are not updated until the N order posts. Please describe all administrative and service affecting uses of calling name information and zip code information updated in this way.

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EXHIBIT 15

From: CANTRELL, GLEN R (SWBT)
[mailto:gc1626@txmail.sbc.com]
Sent: Tuesday, May 09, 2000 6:25 AM
To: 'Lanel E. Mahoy'; WAGNER, SHARON M (SBCSI)
Cc: PERALES, ROY F (SWBT); ROBINSON, PHILLIP (AIT)
Subject: RE: SWBT Ticket

Lanel - Sharon referred this to me, it is a little confusing, but let me attempt to explain:
SBC is attempting to eliminate the delay between the time a new service order is completed and the record is updated in LMOS. This has been a problem for your users, because it can take up to 2 days for our LMOS records to reflect the current information and allow us to validate the service as yours. This is an extensive change for EB app to app and the GUI validation as we will have to access our service order database for validation in this situation. As a 'quick' fix, it was decided to remove all validation from the GUI (SWBT) and simply advise the user that our records do not indicate this as your customer, do you want to proceed anyway? (See the attached Accessible Letter that was effective 3/18/00). I didn't find out about this change until it was already done and do not want to remove validation from the app-to-app. I know this will raise some questions and we have a call scheduled with MCIW to discuss EB utilization for 5/15. I will include the call information in case you would like to join in. By the way, the number you were originally asking about - 713-920-0705. EB denied access because our records indicate (Service Order 5/4/00) that this is a GTE resale customer.

MCIW EB utilization call:

5/15/00

11am Central

800-455-8816

2144640540#

<<TBTA ENHANCE ACCESS.doc>>

-----Original Message-----

From: Lanel E. Mahoy
[mailto:Lanel.E.Mahoy@wcom.com]
Sent: Monday, May 08, 2000 2:53 PM
To: WAGNER, SHARON M (SBCSI)
Cc: Evan Pedersen; Kathy Stout; Jennifer Page;
CANTRELL,
GLEN R (SWBT)
Subject: RE: SWBT Ticket

Sharon,

I understand that you are just the messenger here but I could swear that someone (Glen or Randy maybe?) told me that we should not be able to open any tickets using Toolbar that we were not able to open using EB. If this is not true, I think we need to know specifics because we are pushing our users to use EB, not Toolbar, so that they don't have to double key into two systems, our trouble handling system and the LEC's.

Thanks,
Lanel
v.622-4650
(719)535-4650

-----Original Message-----

From: WAGNER, SHARON M (SBCSI)
[mailto:sd8995@momail.sbc.com]
Sent: Monday, May 08, 2000 1:39 PM
To: 'Lanel E. Mahoy'
Subject: RE: SWBT Ticket

Lanel:

I ran your question past our developer and he advised that it's probably because of a different set of MCN's or ACNA's. EB has a different set of business rules than Toolbar.

Sharon Wagner
sd8995@sbc.com
314-235-0326
Southwestern Bell & Pacific Bell
Electronic Bonding

-----Original Message-----

From: Lanel E. Mahoy
[mailto:Lanel.E.Mahoy@wcom.com]
Sent: Monday, May 08, 2000 2:31 PM
To: WAGNER, SHARON M (SBCSI)
Cc: Jennifer Page; Kathy Stout
Subject: FW: SWBT Ticket

Sharon,

Please see the note below. Can you tell me why the user would get access denied when using EB but was able to open a ticket using Tool Bar?

Thanks,
Lanel
v.622-4650
(719)535-4650

-----Original Message-----

From: Kathy Stout [mailto:Kathy.Stout@wcom.com]
Sent: Monday, May 08, 2000 12:02 PM

To: jennifer.page@wcom.com;
lanel.e.mahoy@wcom.com
Subject: Fwd: SWBT Ticket

Jenn and Lanel,

Here is another EB issue..

thanks,
kath

Date: Mon, 08 May 2000 12:16 -0400 (EDT)
From: Mindy Staab <Mindy.Staab@wcom.com>
Subject: SWBT Ticket
To: Kathy Stout <Kathy.Stout@wcom.com>
Cc: Harriet Obrine <Harriet.Obrine@wcom.com>
Organization: MCIWorldcom
X-Mailer: MailRoom for Internet v2.3b
(www.SierraSol.com/SierraSol)

Kathy

Tried opening a ticket for customer 713-920-0705 via TACS. Ticket failed per "access denied". I was able to open the ticket via Tool Bar.

Mindy

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EXHIBIT 16

SWBT Jeopardy Dates and Reasons

As of 5/17/2000

	PON	VER	LEC VER	STATUS	Due Date	Jeopardy Date	Jeopardy Reason	Line Type
1	S000722593SWTXPR	2	1	-50	20000419	03-05-200007:46:15	Notification of New Due Date	Migrate
2	S000722868SWTXPR	2	1	-50	20000419	02-05-200001:23:02	Notification of New Due Date	Migrate
3	S000726061SWTXPR	1	1	-50	20000426	26-04-200012:28:50	Field Visit Determined Address Invalid	New Install
4	S000727219SWTXPR	1	1	-50	20000419	19-04-200010:14:01	Invalid Feature	Migrate
5	S000727715SWTXPR	1	1	-50	20000424	27-04-200007:50:23	Notification of New Due Date/Missed Appt	Migrate
6	S000728762SWTXPR	1	1	-50	20000427	02-05-200008:58:53	No Access to End User Prem	New Install
7	S000730904SWTXPR	1	1	-50	20000421	28-04-200004:14:15	No Access to End User Prem	Migrate
8	S000735029SWTXPR	1	1	-50	20000421	27-04-200008:41:03	Notification of New Due Date/Missed Appt	Migrate
9	S000735187SWTXPR	1	1	-50	20000421	27-04-200007:59:11	Notification of New Due Date/Missed Appt	Migrate
10	S000733423SWTXPR	1	1	-50	20000428	28-04-200010:13:21	EU Name and TN do not match	New Install
11	S000734192SWTXPR	1	1	-50	20000501	02-05-200009:00:45	Facility Shortage	New Install
12	S000735770SWTXPR	1	1	-50	20000421	20-04-200010:14:44	Verify address or provide nearby TN	Migrate
13	S000737433SWTXPR	1	1	-50	20000502	03-05-200009:38:04	Verify address or provide nearby TN	New Install
14	S000719442SWTXPR	2	2	-50	20000421	27-04-200008:07:54	Verify address or provide nearby TN	Migrate
15	S000739393SWTXPR	1	1	-50	20000425	24-04-200004:03:12	Field Visit Determined Address Invalid	Migrate
16	S000739706SWTXPR	1	1	-50	20000425	24-04-200004:03:11	Field Visit Determined Address Invalid	Migrate
17	S000739711SWTXPR	1	1	-50	20000425	02-05-200008:59:04	Notification of New Due Date/Missed Appt	Migrate
18	S000736542SWTXPR	2	2	-50	20000503	03-05-200007:49:27	Facility Shortage	New Install
19	S000736077SWTXPR	2	2	-50	20000425	28-04-200008:59:14	Missed Appt	Migrate
20	S000750902SWTXPR	1	1	-50	20000428	26-04-200003:22:18	Field Visit Determined Address Invalid	Migrate
21	S000751145SWTXPR	1	1	-50	20000428	26-04-200003:22:17	Field Visit Determined Address Invalid	Migrate
22	S000751352SWTXPR	1	1	-50	20000428	26-04-200003:38:57	Field Visit Determined Address Invalid	Migrate
23	S000751728SWTXPR	1	1	-50	20000428	01-05-200003:11:38	Invalid feature	Migrate
24	S000752437SWTXPR	1	1	-50	20000428	26-04-200003:22:19	Field Visit Determined Address Invalid	Migrate
25	S000742453SWTXPR	1	1	-50	20000427	28-04-200005:59:54	Verify address or provide nearby TN	Migrate
26	S000742862SWTXPR	1	1	-50	20000427	26-04-200010:31:36	Field Visit Determined Address Invalid	Migrate
27	S000742964SWTXPR	1	1	-50	20000427	26-04-200010:54:51	Field Visit Determined Address Invalid	Migrate
28	S000722403SWTXPR	2	2	-50	20000427	26-04-200010:54:45	Field Visit Determined Address Invalid	Migrate
29	S000744867SWTXPR	1	1	-50	20000427	26-04-200010:31:38	Field Visit Determined Address Invalid	Migrate
30	S000745245SWTXPR	1	1	-50	20000428	02-05-200003:08:26	Notification of New Due Date/Missed Appt	Migrate
31	S000746603SWTXPR	1	1	-50	20000427	26-04-200011:50:36	Field Visit Determined Address Invalid	Migrate
32	S000747299SWTXPR	1	1	-50	20000427	26-04-200011:58:28	Field Visit Determined Address Invalid	Migrate
33	S000748064SWTXPR	1	1	-50	20000427	26-04-200011:07:20	Field Visit Determined Address Invalid	Migrate
34	S000748120SWTXPR	1	1	-50	20000427	26-04-200010:31:34	Field Visit Determined Address Invalid	Migrate
35	S000748153SWTXPR	1	1	-50	20000427	26-04-200012:38:26	Field Visit Determined Address Invalid	Migrate
36	S000736141SWTXPR	2	2	-50	20000428	27-04-200009:08:23	Field Visit Determined Address Invalid	Migrate
37	S000753485SWTXPR	1	1	-50	20000505	08-05-200008:41:00	No Access to End User Prem	New Install
38	S000756917SWTXPR	1	1	-50	20000501	02-05-200004:50:44	Notification of New Due Date/Missed Appt	Migrate

As of 5/17/2000

	PON	VER	LEC VER	STATUS	Due Date	Jeopardy Date	Jeopardy Reason	Line Type
39	S000753572SWTXPR	2	2	-50	20000505	05-05-200002:57:29	Verify address or provide nearby TN/End user not ready	New Install
40	S000731454SWTXPR	2	2	-50	20000427	26-04-200003:22:18	EU Name and TN do not match	Migrate
41	S000752558SWTXPR	1	1	-50	20000428	26-04-200002:52:55	Field Visit Determined Address Invalid	Migrate
42	S000735035SWTXPR	3	3	-50	20000428	27-04-200003:10:09	Verify address or provide nearby TN	Migrate
43	S000741781SWTXPR	1	1	-50	20000503	03-05-200002:17:58	No Access to End User Prem	New Install
44	S000753944SWTXPR	1	1	-50	20000505	11-05-200005:22:40	Notification of New Due Date/Missed Appt	New Install
45	S000755607SWTXPR	1	1	-50	20000428	03-05-200007:46:15	Notification of New Due Date/Missed Appt	Migrate
46	S000756254SWTXPR	1	1	-50	20000428	27-04-200008:15:58	Field Visit Determined Address Invalid	Migrate
47	S000756837SWTXPR	1	1	-50	20000501	02-05-200004:57:49	Notification of New Due Date/Missed Appt	Migrate
48	S000759274SWTXPR	1	1	-50	20000508	03-05-200007:46:56	Verify address or provide nearby TN	New Install
49	S000759521SWTXPR	1	1	-50	20000502	02-05-200003:42:35	Verify address or provide nearby TN	Migrate
50	S000759974SWTXPR	1	1	-50	20000502	01-05-200008:03:19	Field Visit Determined Address Invalid	Migrate
51	S000760513SWTXPR	1	1	-50	20000515	16-05-200008:25:13	Notification of New Due Date, Missed Appointment	New Install
52	S000760577SWTXPR	1	1	-50	20000502	01-05-200008:03:22	Field Visit Determined Address Invalid	Migrate
53	S000760466SWTXPR	2	2	-50	20000509	15-05-200010:32:32	EndUser Not Ready, Facility Shortage	New Install
54	S000762800SWTXPR	1	1	-50	20000509	10-05-200011:32:58	No Access to End User	New Install
55	S000763077SWTXPR	1	1	-50	20000503	05-05-200012:54:56	Notification of New Due Date, Missed Appointment	Migrate
56	S000763887SWTXPR	1	1	-50	20000502	03-05-200004:53:30	Notification of New Due Date, Please Send SUPP to Cancel, Missed Appointment, Duplicate	New ANI
57	S000763947SWTXPR	1	1	-50	20000503	01-05-200012:30:36	Field Visit Determined Address Invalid	Migrate
58	S000764443SWTXPR	1	1	-50	20000503	02-05-200009:01:02	Field Visit Determined Address Invalid	Migrate
59	S000766662SWTXPR	1	1	-50	20000503	04-05-200012:38:21	Field Visit Determined Address Invalid	Migrate
60	S000746603SWTXPR	2	1	-50	20000427	S000746603SWTXPR	Field Visit Determined Address Invalid,	Migrate
61	S000764673SWTXPR	2	2	-50	20000503	02-05-200009:01:00	Field Visit Determined Address Invalid	Migrate
62	S000765731SWTXPR	2	2	-50	20000510	10-05-200011:32:44	Notification of New Due Date/Missed Appt	Migrate
63	S000764168SWTXPR	2	2	-50	20000504	02-05-200009:01:00	Field Visit Determined Address Invalid	Migrate
64	S000773396SWTXPR	1	1	-50	20000511	12-05-200011:23:02	No Access to End User Prem	New Install
65	S000774264SWTXPR	1	1	-50	20000505	08-05-200010:02:19	Field Visit Determined Address Invalid/Verify address or provide nearby TN	Migrate
66	S000775188SWTXPR	1	1	-50	20000511	12-05-200011:58:14	Notification of New Due Date/Missed Appt	New Install
67	S000775281SWTXPR	1	1	-50	20000505	05-05-200009:20:41	Field Visit Determined Address Invalid	Migrate
68	S000764306SWTXPR	3	3	-50	20000508	05-05-200009:20:40	Field Visit Determined Address Invalid	Migrate
69	S000729837SWTXPR	2	2	-50	20000515	15-05-200012:46:11	Invalid feature	New Install
70	S000752437SWTXPR	2	2	-50	20000508	03-05-200005:55:06	Verify Address or provide nearby TN	Migrate
71	S000759974SWTXPR	2	2	-50	20000502	01-05-200008:03:19	Field Visit Determined Address Invalid	Migrate
72	S000756837SWTXPR	2	2	-50	20000505	01-05-200008:03:19	Field Visit Determined Address Invalid	Migrate
73	S000776189SWTXPR	1	1	-50	20000515	16-05-200009:24:58	Building Not Ready, Customer Will Advise/Field Visit Determined Address Invalid	New Install
74	S000777241SWTXPR	1	1	-50	20000505	10-05-200011:32:55	Invalid TN	Migrate
75	S000778565SWTXPR	1	1	-50	20000508	10-05-200011:31:56	Notification of New Due Date/Missed Appt	Migrate
76	S000778987SWTXPR	1	1	-50	20000508	05-05-200009:20:38	Field Visit Determined Address Invalid	Migrate
77	S000779859SWTXPR	1	1	-50	20000515	16-05-200009:59:42	Notification of New Due Date/Missed Appt	New Install

As of 5/17/2000

	PON	VER	LEC VER	STATUS	Due Date	Jeopardy Date	Jeopardy Reason	Line Type
78	S000779984SWTXPR	1	1	-50	20000515	16-05-200010:00:09	Notification of New Due Date	New Install
79	S000751441SWTXPR	2	2	-50	20000505	10-05-200011:32:50	Verify address or provide nearby TN	New Install
80	S000781900SWTXPR	1	1	-50	20000508	10-05-200011:30:55	Notification of New Due Date & Missed Appointment	Migrate
81	S000782078SWTXPR	1	1	-50	20000515	16-05-200010:36:39	Please Send SUPP to Cancel PON & End U ser Not Ready	New Install
82	S000782178SWTXPR	1	1	-50	20000509	08-05-200011:17:37	Field Visit Determined Address Invalid	Migrate
83	S000782421SWTXPR	1	1	-50	20000509	08-05-200010:37:32	Field Visit Determined Address Invalid	Migrate
84	S000782961SWTXPR	1	1	-50	20000509	10-05-200011:32:05	Verify address or provide nearby TN	Migrate
85	S000783292SWTXPR	1	1	-50	20000509	08-05-200010:45:49	Field Visit Determined Address Invalid	Migrate
86	S000783336SWTXPR	1	1	-50	20000509	08-05-200010:45:48	Field Visit Determined Address Invalid	Migrate
87	S000778593SWTXPR	1	1	-50	20000508	05-05-200009:20:38	Field Visit Determined Address Invalid	Migrate
88	S000756823SWTXPR	1	1	-50	20000510	08-05-200010:37:30	Field Visit Determined Address Invalid	Migrate
89	S000784620SWTXPR	1	1	-50	20000516	17-05-200009:29:24	Verify address or provide nearby TN	New Install
90	S000783212SWTXPR	1	1	-50	20000510	11-05-200009:33:01	Account not eligible for conversion,Please Send SUPP to Cancel, End User Not Ready	Migrate
91	S000786042SWTXPR	1	1	-50	20000509	10-05-200011:32:15	Verify address or provide nearby TN	Migrate
92	S000786476SWTXPR	1	1	-50	20000509	08-05-200010:45:49	Field Visit Determined Address Invalid	Migrate
93	S000786935SWTXPR	1	1	-50	20000509	10-05-200011:32:14	Verify address or provide nearby TN	Migrate
94	S000787966SWTXPR	1	1	-50	20000510	11-05-200011:11:22	Verify address or provide nearby TN & Field Visit Determined Address Invalid	Migrate
95	S000788164SWTXPR	1	1	-50	20000516	17-05-200012:11:55	No Access to End User	New Install
96	S000788513SWTXPR	1	1	-50	20000510	08-05-200011:35:09	Field Visit Determined Address Invalid	Migrate
97	S000789300SWTXPR	1	1	-50	20000518	17-05-200010:28:39	Verify address or provide nearby TN	New Install
98	S000791389SWTXPR	1	1	-50	20000510	10-05-200011:28:59	Field Visit Determined Address Invalid	Migrate
99	S000792888SWTXPR	1	1	-50	20000511	10-05-200011:29:10	Field Visit Determined Address Invalid	Migrate
100	S000793001SWTXPR	1	1	-50	20000519	16-05-200009:39:48	Field Visit Determined Address Invalid	Migrate
101	S000793006SWTXPR	1	1	-50	20000511	12-05-200006:01:26	Missed Appointment	Migrate
102	S000793021SWTXPR	1	1	-50	20000511	10-05-200011:28:58	Field Visit Determined Address Invalid	Migrate
103	S000793029SWTXPR	1	1	-50	20000511	10-05-200011:29:10	Field Visit Determined Address Invalid	Migrate
104	S000737000SWTXPR	2	2	-50	20000511	10-05-200011:32:56	Field Visit Determined Address Invalid	Migrate
105	S000789365SWTXPR	2	2	-50		11-05-200003:59:21	Missed Appointment	Migrate
106	S000776691SWTXPR	2	2	-50	20000515	12-05-200010:14:33	Field Visit Determined Address Invalid	Migrate
107	S000775034SWTXPR	2	2	-50	20000512	11-05-200008:55:22	Field Visit Determined Address Invalid	Migrate
108	S000718974SWTXPR	1	1	-50	20000512	11-05-200005:21:06	Field Visit Determined Address Invalid	Migrate
109	S000798936SWTXPR	1	1	-50	20000512	11-05-200005:03:14	Field Visit Determined Address Invalid	Migrate
110	S000799580SWTXPR	1	1	-50	20000512	16-05-200008:36:34	Notification of New Due Date/Missed Appt	Migrate
111	S000799957SWTXPR	1	1	-50	20000512	11-05-200005:22:38	Field Visit Determined Address Invalid	Migrate
112	S000800032SWTXPR	1	1	-50	20000512	15-05-200003:21:01	Please Send SUPP to cancel PON/End User Not Ready	Migrate
113	S000800102SWTXPR	1	1	-50	20000519	16-05-200008:36:30	Notification of New Due Date/Missed Appt	New Install
114	S000799701SWTXPR	1	1	-50	20000512	15-05-200010:08:30	Notification of New Due Date/Missed Appt	Migrate
115	S000788485SWTXPR	2	2	-50	20000516	15-05-200011:32:44	Field Visit Determined Address Invalid	Migrate
116	S000801106SWTXPR	1	1	-50	20000515	16-05-200006:19:10	Notification of New Due Date/Missed Appt	Migrate

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	PON	VER	LEC VER	STATUS	Due Date	Jeopardy Date	Jeopardy Reason	Line Type
117	S000725745SWTXPR	3	2	-50	20000518	12-05-200010:14:33	Verify Address or provide nearby TN	New Install
118	S000764224SWTXPR	2	1	-50	20000515	12-05-200008:40:15	Field Visit Determined Address Invalid	Migrate
119	S000756633SWTXPR	3	2	-50	20000511	11-05-200006:15:53	DD and Frame Due Time Can Not Be Met	New Install
120	S000796826SWTXPR	2	1	-50	20000519	17-05-200009:59:36	Verify Address or provide nearby TN	New Install
121	S000799452SWTXPR	1	1	-50	20000512	11-05-200005:23:10	Field Visit Determined Address Invalid	Migrate
122	S000758920SWTXPR	3	2	-50	20000519	08-05-200010:37:28	Field Visit Determined Address Invalid	Migrate
123	S000796594SWTXPR	2	1	-50	20000515	12-05-200009:06:14	Field Visit Determined Address Invalid	Migrate
124	S000791601SWTXPR	2	2	-50	20000516	17-05-200010:01:00	Notification of New Due Date/Missed Appt	Migrate
125	S000786881SWTXPR	2	2	-50	20000516	17-05-200010:01:02	Notification of New Due Date/Missed Appt	Migrate
126	S000802136SWTXPR	1	1	-50	20000515	15-05-200009:38:14	Field Visit Determined Address Invalid	Migrate
127	S000786611SWTXPR	1	1	-50	20000515	16-05-200002:59:31	Field Visit Determined Address Invalid/Verify address or provide nearby TN	Migrate
128	S000803033SWTXPR	1	1	-50	20000515	16-05-200003:18:13	Notification of New Due Date/Missed Appt	Migrate
129	S000803292SWTXPR	1	1	-50	20000515	16-05-200010:00:10	Verify address or provide nearby TN/DD and Frame Due Time Can Not Be Met	Migrate
130	S000764387SWTXPR	4	4	-50	20000515	16-05-200010:51:02	Notification of New Due Date/Missed Appt	Migrate
131	S000803464SWTXPR	1	1	-50	20000516	15-05-200010:23:19	Field Visit Determined Address Invalid	Migrate
132	S000787855SWTXPR	2	2	-50	20000515	16-05-200003:27:48	Notification of New Due Date/Missed Appt	Migrate
133	S000803583SWTXPR	1	1	-50	20000515	16-05-200010:36:35	Verify address or provide nearby TN/Missed Appt	Migrate
134	S000778594SWTXPR	1	1	-50	20000516	15-05-200010:23:19	Field Visit Determined Address Invalid	Migrate
135	S000798063SWTXPR	1	1	-50	20000516	15-05-200010:40:30	Field Visit Determined Address Invalid	Migrate
136	S000798065SWTXPR	1	1	-50	20000516	17-05-200009:59:33	Verify Address or provide nearby TN	Migrate
137	S000804942SWTXPR	1	1	-50	20000516	17-05-200009:59:33	Verify Address or provide nearby TN	Migrate
138	S000803875SWTXPR	1	1	-50	20000516	16-05-200011:09:27	Verify address or provide nearby TN/DD and Frame Due Time Can Not Be Met	Migrate
139	S000806080SWTXPR	1	1	-50	20000516	16-05-200011:24:14	Verify address or provide nearby TN/DD and Frame Due Time Can Not Be Met	Migrate
140	S000806663SWTXPR	1	1	-50	20000516	16-05-200012:13:56	Verify address or provide nearby TN/DD and Frame Due Time Can Not Be Met	Migrate
141	S000807135SWTXPR	1	1	-50	20000516	15-05-200009:30:32	Field Visit Determined Address Invalid	Migrate
142	S000807589SWTXPR	1	1	-50	20000516	15-05-200010:56:51	Field Visit Determined Address Invalid	Migrate
143	S000807981SWTXPR	1	1	-50	20000516	15-05-200010:56:51	Field Visit Determined Address Invalid	Migrate
144	S000808927SWTXPR	1	1	-50	20000517	17-05-200009:59:35	Verify Address or provide nearby TN	Migrate
145	S000809858SWTXPR	1	1	-50	20000523	17-05-200009:19:52	Verify Address or provide nearby TN	New Install
146	S000810265SWTXPR	1	1	-50	20000517	16-05-200008:36:33	Field Visit Determined Address Invalid	Migrate
147	S000810270SWTXPR	1	1	-50	20000517	16-05-200008:25:15	Field Visit Determined Address Invalid	Migrate
148	S000807901SWTXPR	1	1	-50	20000516	15-05-200009:19:54	Field Visit Determined Address Invalid	Migrate
149	S000808179SWTXPR	1	1	-50	20000516	15-05-200010:56:51	Field Visit Determined Address Invalid	Migrate
150	S000810962SWTXPR	1	1	-50	20000524	17-05-200009:29:23	Verify Address or provide nearby TN	New Install
151	S000812317SWTXPR	1	1	-50	20000524	17-05-200009:29:23	Verify Address or provide nearby TN	New Install
152	S000812604SWTXPR	1	1	-50	20000517	16-05-200008:25:13	Field Visit Determined Address Invalid	Migrate
153	S000813228SWTXPR	1	1	-50	20000517	16-05-200008:25:15	Field Visit Determined Address Invalid	Migrate
154	S000813250SWTXPR	1	1	-50	20000524	17-05-200010:37:27	Invalid TN	New Install
155	S000813531SWTXPR	1	1	-50	20000517	16-05-200010:00:10	Field Visit Determined Address Invalid	Migrate
156	S000813801SWTXPR	1	1	-50	20000517	16-05-200008:25:14	Field Visit Determined Address Invalid	Migrate

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	PON	VER	LEC VER	STATUS	Due Date	Jeopardy Date	Jeopardy Reason	Line Type
157	S000813936SWTXPR	1	1	-50	20000517	16-05-200008:25:13	Field Visit Determined Address Invalid	Migrate
158	S000814247SWTXPR	1	1	-50	20000517	16-05-200008:25:12	Field Visit Determined Address Invalid	Migrate
159	S000814490SWTXPR	1	1	-50	20000517	16-05-200009:16:29	Field Visit Determined Address Invalid	Migrate
160	S000814544SWTXPR	1	1	-50	20000517	16-05-200009:25:01	Field Visit Determined Address Invalid	Migrate
161	S000814927SWTXPR	1	1	-50	20000517	16-05-200009:24:56	Field Visit Determined Address Invalid	Migrate
162	S000799863SWTXPR	1	1	-50	20000512	16-05-200008:36:31	Notification of New Due Date/Missed Appt	Migrate
163	S000806562SWTXPR	1	1	-50	20000516	16-05-200011:55:25	Verify address or provide nearby TN/DD and Frame Due Time Can Not Be Met	Migrate
164	S000778593SWTXPR	2	2	-50	20000517	05-05-200009:20:38	Field Visit Determined Address Invalid	Migrate
165	S000752508SWTXPR	4	3	-50	20000518	17-05-200009:19:51	Field Visit Determined Address Invalid	Migrate
166	S000810241SWTXPR	1	1	-50	20000517	17-05-200009:29:23	Verify address or provide nearby TN	Migrate
167	S000760591SWTXPR	4	4	-50	20000516	17-05-200012:20:10	Notification of New Due Date/Missed Appt	Migrate
168	S000806562SWTXPR	1	1	-50	20000516	16-05-200011:55:25	Verify address or provide nearby TN/DD and Frame Due Time Can Not Be Met	Migrate
169	S000778593SWTXPR	2	2	-50	20000517	05-05-200009:20:38	Field Visit Determined Address Invalid	Migrate
170	S000752508SWTXPR	4	3	-50	20000518	17-05-200009:19:51	Field Visit Determined Address Invalid	Migrate
171	S000810241SWTXPR	1	1	-50	20000517	17-05-200009:29:23	Verify address or provide nearby TN	Migrate
172	S000760591SWTXPR	4	4	-50	20000516	17-05-200012:20:10	Notification of New Due Date/Missed Appt	Migrate